

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
NCSA - SCHUYLER
WATER SYSTEM HAS DISINFECTION BYPRODUCTS LEVELS
ABOVE DRINKING WATER STANDARDS

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customer, you have a right to know what happened, what you should do, and what we are doing to correct the situation.

We routinely monitor for the presence of drinking water contaminants. Testing results indicated that our system exceeded the primary maximum contaminant level (PMCL) for haloacetic acid (HAA5) and total trihalomethanes (TTHM) in the 1st quarter 2025 monitoring period at our monitoring locations at 145 Tilman Lane and 7849 Rockfish River Road, respectively. The maximum contaminant levels for haloacetic acid and total trihalomethanes are 0.060 mg/l or 60 parts per billion (ppb), and 0.080 mg/l or 80 ppb, respectively. The haloacetic acid level for the compliance period of the past year was 0.066 mg/l or 66 ppb at 145 Tilman Lane. The total trihalomethanes level was 0.084 mg/l or 84 ppb at 7849 Rockfish River Lane.

What should I do?

There is nothing you need do at this time. You do not need to use an alternative (e.g. bottled) water supply. However, if you have specific health concerns, you should consult your doctor.

What does this mean?

This is not an immediate risk. If it had been, you would have been notified immediately. However, some people who drink water containing total trihalomethane in excess of the PMCL over many years could experience liver, kidney, or central nervous system problems and an increased risk of cancer. People who drink water containing haloacetic acids in excess of the PMCL over many years may have an increased risk of getting cancer.

What happened?

We are required to collect distribution system samples each calendar quarter and have them analyzed to determine the levels of HAA5 and TTHM present in the water. Should the result exceed the PMCL at any sampling location, we are then deemed out of compliance with HAA5 and/or TTHM standards.

The Virginia Department of Health advised that we had exceeded the PMCL for disinfection byproducts because our annual HAA5 level after our most recent sampling was 0.066 mg/l or 66 ppb and our annual TTHM level was 0.084 mg/l or 84 ppb.

What is being done?

Quarterly TTHM and HAA5 sampling of our drinking water will continue to be performed as required to determine the quality of water being served to you.

For more information, please contact Mr. George Miller, Jr., Nelson County Service Authority at (434) 265-5341. You may also contact the Virginia Department of Health Office of Drinking Water at (540) 463-7136.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by the Nelson County Service Authority
with assistance from the Virginia Department of Health - Office of Drinking Water

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